



Continuous Innovation: Worldpay Recognized as a Leader in Reliability and Performance in Annual TSG (The Strawhecker Group) Rankings

February 28, 2025

Worldpay improved year-over-year in the annual assessment winning top ranking across three categories including Best Performing Gateway and Fastest Transactions

CINCINNATI, February 28, 2025 – [Worldpay](#)[®], a global leader in payments technology and solutions, has been recognized by payments analytics and intelligence firm [TSG](#) (The Strawhecker Group) as [the winner](#) of Best Performing Gateway and Fastest Transactions for [the second consecutive year](#), while also winning recognition for global reliability.

“Winning these awards for a second year validates our relentless focus on service and reliability for our clients and consumers wherever they are doing business,” said David Cooper, chief technology officer at Worldpay. “We continue to innovate and enhance our gateway technology to provide merchants and their customers with a consistent, high-speed, and always-on payment experiences.”

TSG’s proprietary Global Experience Monitoring (GEM) platform measures real-time credit card transactions and pings from over 35 locations worldwide to benchmark payment gateway performance. In 2024, Worldpay continued to outperform competitors in key areas that drive reliability and speed in payment processing, cementing its position as a leader in the industry.

Two Years Running: Best Performing Gateway and Fastest Transactions

The Best Performing Gateway award is determined by the GEM Index, which evaluates six critical metrics. Also, for the second consecutive year, Worldpay (Express) claimed the Fastest Transactions title, which measures how quickly a gateway authorizes transactions using both signature debit and credit cards. This category directly reflects the seamless checkout experience that merchants and their customers expect.

Strengthening Service: Global Reliability

A new milestone for 2025, Worldpay (Access) was recognized for its reliability globally. This recognition underscores Worldpay’s commitment to uptime and availability, ensuring uninterrupted service for businesses processing transactions worldwide.

About Worldpay

Worldpay is an industry leading payments technology and solutions company with unique capabilities to power omni-commerce across the globe. Our processing solutions allow businesses of all sizes to take, make and manage payments in-person and online from anywhere in the world. Annually, we process over 50 billion transactions across 146 countries and 135 currencies. We help our customers become more efficient, more secure and more successful. To learn more, visit [worldpay.com](#) or follow us on [LinkedIn](#), [Instagram](#), [X](#), and or [Facebook](#).

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